

# Contractor Performance Evaluation Policy - 4.4.P (12/15/99)

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[Last Update: \(12/15/99\) RShibata:dal - 4.4.P.0](#)

[Background - 4.4.P.1](#)

[Policy - 4.4.P.2](#)

[Guideline - 4.4.G](#)

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## Last Update (12/15/99) RShibata:dal - 4.4.P.0

This policy has been reformatted for placement on Sandia's External Web site.

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## Background - 4.4.P.1

This policy was developed in conjunction with the Quality/Excellence from Suppliers Team (QUEST) and replaces SNL's previous Supplier Quality Program (SQP) which has been cancelled. The QUEST was formed in March of 1997 to develop and implement an improved process for evaluating Contractor performance. Rating performance of SNL's Contractors is a key element in our ability to obtain goods and services, which provide the best value to SNL. By evaluating Contractor performance, SNL is able to determine those Contractors with whom we do business who are providing on- time delivery of goods/services at the best quality, best price, and with the best service.


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## Policy - 4.4.P.2

It is SNL's policy to evaluate selected Contractors' performance in providing goods and services to SNL. This policy will help ensure the procurement of quality goods and services for SNL. The semi-annual evaluations will also serve as a mechanism, which can help Contractors improve their performance. SCRs shall be responsible for the Contractor performance evaluations and for monitoring any corrective actions (as needed).

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Send feedback on ideas and information on this page to the Process Expert, Randy Shibata.

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